

## Brief About Extended Warranty (EW)

### SERVICE REQUIREMENT

In order to maintain the validity of extended warranty the two-wheeler must be serviced by Honda Exclusive Authorized Dealer/ Branch / Sub Dealer/Authorized Service Center in accordance with the manufacturer's recommendations. **Please Note:** The interval from the purchase date to the first service and the intervals between services. Thereafter, must not exceed the stipulated mileage or time by more than 250 Kms or 15 days (whichever is the sooner). This time allowance is to assist the two-wheeler owner to ensure that the services are completed at the correct intervals, if any circumstances prevent the service being carried out at the correct time/ the Warranty Service Provider must be informed immediately by recorded delivery. The gap between two services should not exceed more than 4,000 Kms. or 4 months for all scooters and in motorcycles - CB Shine / Dream Yuga / Dream Neo / Twister / CD 110 Dream / Livo and 6 months or 6,000 Kms for CB Unicorn / CB Trigger / Hornet 160 / CBR 150 / CBR 250 / CBR 650/ Africa Twin (whichever is sooner). Failure to maintain and prove that the above service Schedule has been complied with will invalidate this extended warranty.

**Note:** Customers need to endorse the service details in the extended warranty invoice or keep the repair invoices as proof for carrying services as per manufacturer recommended scheduled. The owner shall effect at his cost, all modifications and repairs necessary to avoid a claim, if a claim is likely to occur in the absence of the above.

### TERMS AND CONDITIONS

- The company acts as agent for the Insurer. The supplying Authorized dealer acts as agent for the Company only for the purpose of providing or selling this Mechanical and Electrical Breakdown Insurance Policy. The supplying dealer is responsible for ensuring that the full premium is received by the Company on behalf of the Insurer. This Policy does not apply to Two-Wheelers used for hire and reward, or for Two-Wheelers used for any kind of timed competition or race.
- Two-Wheelers owned, temporarily or otherwise, by a business formed for the purpose of selling or servicing Two Wheelers are excluded, extended warranty liability, provided that the correct payment has been received, will be subject to the limits indicated on the Registration Form, the extended warranty will only become effective when the Registration Form and payment in full has been accepted by the Warranty Service Provider who reserve the right to decline any extended warranty.
- The extended warranty has no surrender value, no refund of cost is available, and it cannot be cancelled
- No liability will be accepted for any Mechanical and Electrical breakdown claim notified to the Warranty Service Provider more than 14 days after the relevant fault has become apparent. No repairs may be undertaken or commenced under the terms of extended warranty unless explicitly authorized by means of a claims authority number in respect of agreed liability. No liability will exist with regard to any claims not authorized in this way. All claims must be supported by the relevant documentation. The Warranty Service Provider reserves the right to examine the Two-Wheeler and subject it to expert assessment and to nominate a repairer. The result of the assessment will determine the insured liability subject to the claimable limits.
- Services must be completed at the correct time/s and mileage/s. The customer must retain all the service invoices and relevant receipts. Failure to service the Two Wheeler in accordance with the manufacturer's recommended service schedule will render the extended warranty invalid.
- The mileage quoted in no way guarantees the true distance covered by the Two-Wheeler, and is indicated only as a guide to when servicing is due. Failure to maintain the odometer, mileage recorder in working order or disconnecting it or tampering with it will invalidate this extended warranty.
- No liability will be accepted for damage caused by neglect, corrosion, Intrusion of foreign or deleterious matter, lack of servicing, overheating, freezing or abuse by the continued use of the Two-Wheeler after a fault has become evident or for consequential loss on the failure of parts not covered by extended warranty.
- No liability will be accepted for any failure due to wear and tear, components incorrectly fitted, or faulty or defective at the time of sale, or faulty manufacture /design and alterations/modifications from the manufacturer's specification.
- If it shall be established following the receipt of the claim that the conditions of extended warranty as laid down have not been fully complied with, then it is here by expressly agreed and declared that the Warranty Service Provider shall be released from all liability for that particular claim.
- If the customer and/or the Authorized dealer undertake a claim, knowing the claim to be false and or fraudulent as regards the value or the amount of work or cause of failure or otherwise, this extended warranty shall be deemed to be invalid and the right to prosecute is reserved. Failure to comply with these formalities and conditions may lead to a refusal to pay the Claim.

•The gap between two services should not exceed more than 4,000 Kms. or 4 months for all scooters and in motorcycles - CB Shine / Dream Yuga / Dream Neo / Twister / CD 110 Dream / Livo and 6 months or 6,000 Kms for CB Unicorn / CB Trigger / Hornet 160 / CBR 150 / CBR 250 / CBR 650/ Africa Twin (whichever is sooner).

•All Disputes/differences regarding claim settlement, arising for whatsoever reason shall be subject to jurisdiction of Delhi courts only.

•During the extended warranty period/ HMSI will not be liable to pay any expenses for any consumer court cases that may arise/ any such cases will be directly handled by CWI.

#### **PARTS COVERED**

**FOR SCOOTER:** Cylinder Head, Cylinder Head Gasket, Camshaft Holder, Camshaft, Valve Assy., Cam Chain Tensioner, Chain (Upto 36000 Km.), Cylinder, Cylinder Gasket, Crankcase Comb, Cover Oil Pump, Flywheel, Stator Compl, Oil Pump, Starting Motor (except burnt out cases), Left Crank Case Cover, Drive Face, Kick Driven Gear & Spindle, Roller Comp, Weight (Upto 36000 Kms), Belt Drive (Upto 24000 Kms), Clutch Assy. (except normal wear-tear and burnt out cases) Upto 36000 Kms, Transmission Gears, Shafts, Gearshift Cover, Lever, Kick Starter Spindle, Lh. Crankcase, Ball Bearings, Crankshaft, Piston, Connecting Rod, Rings, Bearings, Carburetor, Speedometer Assy., Switches (Upto 48000 Kms Only) Lighting, Starting, Dimmer, Horn, Winker, Front Stop, Cushion Assy., Left, Right & Rear (Only Leakage and Noise) Upto 36000 Kms, Fuel Cock, Fuel Unit, Air Suction Valve Assy., Cdi Unit, Ignition Coil, Regulator & Rectifier Assy., Combination Switch (Only on Failure of Ignition Switch), Alloy Wheel (except for defect due to external factors), Relay Comp Winker, Relay Comp Starter, Electrical Wiring Harness.

**FOR MOTORCYCLES :** Cylinder Head, Cylinder Head Gasket, Camshaft & Camshaft Holder, Valve Guide & Seal, Rocker Arm & Rocker, Inlet & Exhaust Valve, Spring Outer & Inner, Bearing, Cam Chain / Tensioner, Cam Sprocket, Lifter & Chain Guide, Cylinder Comp & Gasket, Cover Comp R Crankcase, Oil Pump, Drive Gear, Rotor (Oil Pump In & Out), Rotor Oil Filter & Cap, Generator, Flywheel, Stator Comp, Crankcase Lh & Rh, Plug & Spring (Bearing Push), Switch Set Neutral, Crankshaft / Piston & Piston Ring Set, Piston Pin, Collar, Sprocket, Gear Primary Drive & Roller Bearing, Transmission Main shaft & Counter Shaft Comp, Gear Countershaft Low, Gears Main shaft & Countershaft, Sprocket & Thrust Washer, Set Rings And Bearings, Collar Spline, Bush & Circlip, Gearshift Drum Forks, Shaft, Drum, Plate, Stopper & Springs, Kick Starter, Spindle Bush, Ratchet, Springs, Gear Kick Starter, Pinion, Spindle, Carburetor Assy, Meter Speedometer Comp, Tachometer, Fuel meter Assy, Socket Comp, Front Brake, Switch Front Stop, Cylinder Sub Assy., Caliper Sub Assy Front, Steering System Stem Sub Assy, Steering Head Threads & Steel Balls, Fork Assy Front Lh & Rh, (Upto 40,000 Km), Front & Rear Wheel Bearing, Gear Speedometer, Swing Arm Sub Assy Rr & Cushion Assy Rr.(Upto 40,000Km), And Alloy Wheels (Except For Defects Due To External Factors) Others Fuel Cock, Fuel Gauge, Valve Assy Air Suction, Resonator Air Suction Valve, Cdi Unit, Ignition Coil, Staring Motor; Rectifier Comp& Regulator, Wire Harness, Relay Winker, Power Relay, Throttle Body, Sensor Assembly Impeller, Gear Assy, Sensor Assy Speed, Gear Assy, Balancer Driven, Sensor Set, Valve Set Throttle, Idle Air Control, Idle Air Control Valve, Injector Assy, Starter Lighting Kill, Switch Assy Winker, Switch Assy Fr Stop, Master Cylinder Assy, Valve Assy Delay, Valve Assy Proportioning, Key Set (Only If Ignition Switch Not Working)Switch Assy Combination & Lock Bearing, Head Pipe Upper, Steering Head Top, Bearing, Head Pipe Under, Race, Steering Cone, Sensor Fr. Wheel Speed, Cylinder Sub Assy Fr Brake Master, Cylinder Sub Assy Rr Brake Master, Pump Assy Fuel, Switch Assy Rear Stop, Air Injection, Solenoid Valve Assy, PGM-Fi Unit.

#### **WARRANTY SHALL NOT APPLY TO :**

Any Honda two-wheeler manufactured by HMSI on which all Services have not been done as per HMSI recommended service schedule.

1) Normal maintenance service required including without limitation oil and fluid changes, headlight alignment, fastener re-tightening, wheel balancing, wheel alignment, carburetor adjustments, ignition timing and valve clearance or such other adjustments.

2) Following items like, Bulbs, Fasteners / Shims / Washers, Catalytic Converter, Oil Seal; Rubbers/Plastic OR Glass Components, Bushes; Gaskets; Rubber tubes and hoses; Spark Plug; Engine Hanger; Cooling fan; All Burnt / tampered parts; Oil filter; Air filter; Head Light Assy.; Cable Speedometer; Handle and its Cover, Levers & Brackets; Body Panels and its paint defects; Seat Lock; Fork; Pivot Arms; Cushions breakage; Front & Rear wheel Assy. (Tire, Tube, Rim & Brake Assy- Brake Shoe / Pad, Brake Disc / Drum.); Seat; Luggage Box; Seat Lock; Fuel tank & cap; Vacuum tube; Exhaust muffler/ catalytic converter; Arm kick starter and kick stand; Winkers; Tail light; Horn; Battery; Frame Body; Tools; Labels and Emblems; Inner Box and Sari step.

- 3) Parts of the Two-Wheeler that have been subjected to Misuse, Accident, Negligent treatment or which have been used in conjunction with parts and equipment not manufactured or recommended for use by HMSI if in the sole judgment of HMSI, such use prematurely affects the performance and reliability of the Two-Wheeler.
- 4) Parts of the Two-Wheeler that have been altered or modified or replaced in unauthorized manner, and which in the sole judgment of HMSI affects its performance and reliability.
- 5) The Two-Wheeler that has not been serviced by HMSI authorized service outlet as per the HMSI recommended maintenance schedule or which have not been operated or maintained in accordance with instructions mentioned in the owner's manual/ HMSI recommendation.
- 6) The Two-Wheelers used for a competition or race and/or for attempting to set up any kind of record.
- 7) Insignificant defects, which do not affect the functions of the two-wheeler including without limitations, sound vibration and fluid seepage.
- 8) Any two-wheeler on which parts or accessories not approved by the manufacturer has been used.
- 9) Any repair or replacement required as a result of accident or collision damage.
- 10) In case of an accident, Warranty shall cease to operate for parts affected by the accident

#### **USED TERMS/DEFINITIONS**

THE INSURER- means Insurance Company

THE DEALER- means Honda Exclusive Dealers including Branch & Sub dealer

TWO-WHEELER- means Honda Two Wheeler

THE INSURED- The person including individual, company, firm or any other unincorporated association whose name appears in the registration certificate of the Two wheeler/ Proposal.

BREAKDOWN- Failure of a mechanical or electrical part for a reason other than wear & tear, normal deterioration or negligence, causing a sudden stoppage of its function.

PROPOSAL FORM- The form submitted on application

INSURANCE- means the policy of failure insurance provided by the insurer to the insured on the terms contained in the sheet and detailed on the proposal form.

FOR YOUR GUIDANCE-This is a mechanical & electrical break down warranty, designed to assist towards the cost of repair/ replacement to any part covered in the document. The dealer will only accept the responsibility for replacement as per the terms & conditions of these documents.

**PERIOD OF COVER-** The terms of the Extended warranty period shall be for – 1) 12 months/ 12000 Kms\* OR 24 months/ 24000 Kms\* OR 36 months/ 36000 Kms\* For SCOOTERS & 2) 12 months/ 16000 Kms\* OR 24 months/ 28000 Kms\* OR 36 months/ 40000 Kms\* For MOTORCYCLES, as shown on the invoice, to commence on the expiry of manufacturers 24month/ 24000 Kms for Scooter & 32000 Kms for Motorcycles, which shall commence from the date of delivery to the first owner.

**WARRANTY OBLIGATION-** If any defect/ defects is found in your two wheeler with in the terms stipulated above, your dealer will be obligated to repair/ replace at his sole discretion. Any part shown to be defected with a new part or the equivalent at no cost for the owner for parts & Labor, when the dealer acknowledges that such a defect is attributable to mechanical & Electrical breakdown as defined. (\* Whichever is earlier).

**CONTRACT OF INSURANCE-** This is to certify that authority granted under the master policy no. to Service Provider by the insurer end in consideration of the premium (Insurance charges and administration charges) being received. The insurance will apply to the person (S) named in the proposal form for the benefit set out in the policy document subject to terms, clauses & conditions as specified.